



July 28, 2008

Dear Valued Member,

You should be receiving your new First Community Credit Union check card this week. Once you have that card, you will need to call one of our offices to schedule activation. If you call prior to August 1<sup>st</sup>, we will activate the card on the morning of August 1<sup>st</sup>. If you would like to select your own PIN number, you can do so when you call.

You can continue using your Columbia Regional check card until approximately 10 AM, August 1<sup>st</sup>. At that time, your Columbia Regional card will be deactivated and, if you have called, your First Community card will be activated. If you have not called to activate your First Community card prior to August 1<sup>st</sup>, it will not be activated until you do call. In any event, **your Columbia Regional check card will not work after 10 AM on August 1<sup>st</sup>.**

If any companies are using your Columbia Regional check card information to make recurring payments, you will need to give them your First Community check card information immediately. **Payments using the Columbia Regional check card cannot be processed after July 31<sup>st</sup>.**

Please call us if you have not already received your First Community check card. Should you have any problem using your new First Community card, you can call any credit union office. The Columbia Regional office will be closed Friday, August 1<sup>st</sup>, but will be available to handle phone calls from 8 AM to 5 PM that day.

We greatly appreciate your patience and understanding during this transition period. Our intention is to not inconvenience you in any way. Your cooperation is essential. All Columbia Regional checks and ACH items should continue clearing without incident.

Thank you.

Sincerely,

A handwritten signature in blue ink that reads "David McCurrach".

David McCurrach  
Manager



[www.fccu.us](http://www.fccu.us)

|                                |                               |
|--------------------------------|-------------------------------|
| <b>5021-B1 Trotwood Avenue</b> | <b>1025 Nashville Highway</b> |
| <b>Columbia TN 38401</b>       | <b>Columbia TN 38401</b>      |
| <b>Phone: 931.388.3689</b>     | <b>Phone: 931.388.2010</b>    |
| <b>Fax: 931.388.0084</b>       | <b>Fax: 931.388.4212</b>      |

